



AIR ELITE DIAMOND SERVICE

In 2019 North Las Vegas Airport was announced as an Air Elite Diamond Service Location within the Air Elite Network by World Fuel Services.



VGT is the 72nd premier location in this global network of independent FBOs. By investing in the remodel of the terminal building and ensuring the highest level of customer service and safety training for our employees, North Las Vegas Airport is able to offer quality services in an upscale facility. Our airport team provides diamond level customer service, including rolling out the red carpet at the aircraft for visiting guests.

An Air Elite FBO provides customer perks and rewards generated from a strong, reliable network. The FBO receives support from World Fuel Services in categories such as marketing, technical support by FASST (FBO & Airport Solutions Sales Team), flight tracking programs, Diamond Service Training programs (benchmarking The Ritz-Carlton Customer Service training) and online World Fuel Aviation Academy for employees, and participates in the World Fuel Rewards program.

This, in turn, benefits our guests who receive perks and rewards through World Fuel Rewards on linked AV-CARD and World Fuel Services Contract Fuel purchases, and can choose World Fuel Services global aviation products, and more.

CARBON OFFSET PROGRAM

VGT is also a participant in the World Fuel Services Carbon Offset Fuel Program (COF). Originating in 2019 at the National Business Aviation Association Business Aviation Convention & Exhibition (NBAA-BACE), World Fuel Services expanded its sustainability solutions with an enhanced carbon offset offering that makes it easier for FBOs to meet their carbon targets.

The COF allows FBOs to combine jet fuel and carbon offsets through a simple process that consists of regular measurement and reporting by the FBO and offset purchasing by World Fuel.

COVID-19 PREVENTION

We're doubling down on cleaning and sanitizing! This is not a new precaution — North Las Vegas Airport makes these extra efforts to sanitize every flu season. Our custodial teams are deploying Vital Oxide, a hospital-grade disinfectant on all high-touch surfaces around the airport such as door handles, stair railings, luggage carts and passenger vans.

Since the onset of the pandemic we have increased the frequency of application and expanded the areas of the airport that are covered. We are using handheld misters and foggers, and the Vital Oxide disinfectant in use is recommended by the CDC to combat COVID-19 and is being applied in the highest concentration for maximum impact. Masks are required to be properly worn on airport property for both guests and employees. We are also working with reduced staffing and rotating schedules to ensure that all required social distancing directives are applied and that our guests and employees are safe.

KARINA'S CORNER

VGT NEWSLETTER

The NORTH LAS VEGAS AIRPORT NEWSLETTER is back!

A new year is upon us, and our promise to bring back the bulletin and provide consistent communication to our airport community has been a top priority.

I am happy to announce the return of the North Las Vegas Airport Newsletter, though you will notice some changes. To efficiently reach our many tenants,



as well as transient guests, we will be publishing the information sheet electronically on a quarterly basis (winter, spring, summer, and fall).

We will be providing updates on airport security, projects, events and much more. You can also look forward to updates from the FAAST (FAA Safety Team)! To find the electronic newsletter, visit the North Las Vegas Airport (VGT) website, vgt.aero/news. To receive the newsletter via email, please provide your email address to donnab@mccarran.com.



AIRPORT PROJECTS

RUNWAY INCURSION MITIGATION (RIM) STUDY

VGT underwent a two-year RIM study that started in 2018 and was completed in December 2020. The project goal was to provide recommendations for updated geometry, markings, signage, or other airfield changes to minimize incursions and increase airfield safety.

Recommended changes were included on a final Airport Layout Plan (ALP) Update. The project also included a full aerial survey with ground survey supplements to update/validate airport vicinity obstruction data, as well as create a new "as-built" ALP that is compliant with newly adopted FAA regulations for ALPs and digital data submissions.

HNTB was selected to complete the study which included input from the North Las Vegas Airport tenant community, the Federal Aviation Administration, and the Department of Aviation. Future steps for implementing the RIM recommendations include creating the North Las Vegas Airport Master Plan. More information to follow on this.

AIRPORT MAIN TERMINAL ELEVATOR PROJECT

As part of our continuing efforts to upgrade and maintain our terminal building, the elevator will be modernized by upgrading critical components with focus on performance and reliability. The project started in early March and, due to state regulations, the elevator will be out of service for an estimated period of seven to eight weeks while work is being completed. The DOA is working with the Sunshine & Tailwinds Café to coordinate this project.

The restaurant will remain open, and will be accessible via stairs. ADA accommodations will include curbside deliveries by restaurant personnel. We thank you for your patience and apologize for any inconvenience caused by the project.

AIRPORT SECURITY

SEE SOMETHING, SAY SOMETHING!

A friendly reminder to all airport users that airport security is everyone's responsibility! If you "See Something, Say Something!" Our priority is to maintain a safe environment for our tenants, employees, customers, businesses, as well as aircraft, vehicles, tools and equipment.

Any individuals found tampering with private or county property will be reported to law enforcement and held accountable for offenses on airport property. This may result in being trespassed and escorted from DOA property.

Please dial 702-261-3803, or call the North Las Vegas Police Department immediately if you see any suspicious activity.

VEHICLE ACCESS REMINDERS

In late 2020 an upgrade of the vehicle gate access system was completed at VGT. Seven new proximity readers were installed and over 700 new gate cards were issued to tenants who have a contractual relationship with the airport. This effort is part of our ongoing security enhancements and will have an increased level of access control, allowing the airport to audit and provide access only to authorized individuals.

Vehicle access decals are to be affixed to rear windshield or bumper of the vehicle for which insurance information has been provided to the airport. Vehicles on airport property without a current airport decal are subject to tow at owner expense.

Please follow the rules when accessing the airfield through perimeter gates by using your access card at the card reader. You are required to wait and watch the gate close behind you before proceeding. Do not allow others to follow you onto the airfield.

AIRPORT SECURITY (cont)

Each cardholder MUST use the card reader prior to entering (one vehicle per card). You may allow others to exit behind you with the responsibility falling on the last car in line to wait for the gate to close behind it. If you need to escort a vehicle onto the airfield for any reason, please contact the Customer Service Desk at 702-261-3803 for assistance. Failure to follow the guidelines may result in access card revocation. Gate card holders are reminded that they are responsible for anyone they allow on the airfield and that cards cannot be shared with unauthorized users.

AIRPORT SAFETY



DRIVING ON THE AIRPORT

Safety is our primary concern for aircraft, vehicles, and pedestrians. Driving on the airfield requires utmost focus and only authorized vehicles are allowed on the Airport Operations Area (AOA). Any person operating a motor vehicle in the Non-Movement Area (NMA) — aprons, ramps, and parking areas on the airfield — is required to comply with all General Aviation rules and regulations, operating directives, and posted restrictions and speed limits. Only vehicles with a demonstrated need will be allowed to operate in the NMA, and these vehicles display a current airport-issued decal.

Driving on the airport perimeter road inside the fence is restricted to authorized DOA vehicles only. Non-compliance with airport rules and regulations and operating directives may result in the revocation of airport access privileges. An updated Airport Motor Vehicle Driving Safety Manual is posted at www.vgt.aero/Tenantsupport.

VGT AIR TRAFFIC CONTROL TOWER

The VGT Air Traffic Control Tower (ATCT) works to support a very busy and dynamic airport operation. In 2020, VGT had 171,684 takeoffs and landings, making it the second-busiest airport by operation in Nevada and number 49 in the nation. On April 28, 2020, North Las Vegas Airport was actually the third-busiest airport in the United States based on total operations!



I am happy to introduce Adrienne Brown as the Acting Air Traffic Control Manager in this first edition of our newsletter. Adrienne has worked at the LAS and VGT ATCT for several years, most recently as the ATCT Supervisor. She is a motivated, dedicated, and goal-oriented professional who assisted the airport in providing viable insight to improve the overall usability of the airport by assisting in formulating the VGT Runway Incursion Mitigation (RIM) study and numerous safety initiatives. Kenneth Evans, the previous ATCT Manager, retired in October 2020.

From Ms. Brown:

"We would like to wish a happy retirement to Kenneth Evans, Air Traffic Manager of the North Las Vegas Airport Traffic Control Tower. Ken retired after 32 years of government service which included an enlistment in the United States Air Force, and a career providing air traffic services with the FAA. Ken previously worked at Chicago Executive Airport (Palwaukee Municipal Airport during Ken's tenure),

VGT ATCT (cont.)

McCarran International Airport, and North Las Vegas Airport.

Ken joined the team at North Las Vegas Tower in June of 2000 as an air traffic controller, and worked his way up the ranks to become the air traffic manager from December 2013 through October 2020. You may have seen Ken during a tower tour, a FFAST team meeting, or as he was flying around the area. Ken is looking forward to enjoying endless weekends and spending more time with family."

The Clark County Department of Aviation would like to join the FAA in wishing Ken Evans all the best in his retirement, and welcome Adrienne Brown in her new role as the VGT Acting Air Traffic Control Manager!

CCDOA BUSINESS OFFICE

McCarran International Airport (LAS), Henderson Executive Airport (HND), North Las Vegas Airport (VGT), Jean Sport Aviation Center (0L7), and Overton-Perkins Field (U08) are owned and operated by Clark County, Nevada, under the authority of the County Manager and the management of the Director of Aviation.

The Aviation Business Group oversees the business activities of the GA airports. Darla Hook, who handled all GA commercial tenant agreements and operating permits, retired in 2020. I would like to introduce Mary-Frances Alonzo, Aviation Affairs Manager, and Imelda Perez, Aviation Contract Specialist, who have taken over Darla's responsibilities and are working with VGT/U08 on all business-related matters.

To contact the Business Office directly, please email: aviationaffairs@mccarran.com. For more information about doing business at the Clark County general aviation airports, please visit www.mccarran.com/Business/Aviation.



SAFETY 1st CLEAN™

With the ongoing COVID-19 pandemic, our determination to ensuring the safety of our guests and team members is a priority. By taking the necessary and appropriate steps, North Las Vegas Airport has obtained a NATA Safety 1st Clean certificate.



The Safety 1st Clean standard is produced by the National Air Transportation Association (NATA) Safety Committee to provide general guidance on facility cleaning, disinfecting and facility operations in response to a pandemic. The goal of this standard is to safeguard FBO team members, clients, corporate assets and the general public.



North Las Vegas Airport

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NOTES FROM YOUR FAA FAASafetyTeam

Terri Wolcott

This space in the newsletter will be dedicated to information from the VGT Air Traffic Control Tower and your FAA LAS AREA "FAASafetyTeam."

The Las Vegas area FAASafetyTeam is now supporting webinars in lieu of in-person meetings. Please ensure your account at faasafety.gov is up-to-date and check the My Preferences and Profile section to ensure you are getting the webinar notifications.

Due to stay-at-home orders, many pilots may be getting a bit rusty. Check out the online courses at faasafety.gov and be ready



to fly with some lessons from the "My WINGS" page.

Pilot Deviations and Runway Incursions are sent to the Flight Standards District Office (FSDO) for investigation. Don't be on the list! Take time to review your route of flight, your taxi routes and read back clearances.

A new online course "ALC-650: Runway Incursion Remedial Training" is a great refresher. Check out the "Runway Safety" page and the "From the Flight Deck" videos: www.faa.gov/airports/runway_safety/videos/

Many airports have a short video to help in familiarizing yourself with the surrounding area, local procedures, and hotspots—before you depart.

For assistance, contact your FAASafetyTeam Program Managers at: Terri.L.Wolcott@faa.gov (Operations) and Alan.M.McKinney@faa.gov (Airworthiness)

ARRIVALS & DEPARTURES

The VGT airport operation is supported and maintained by our Line Service, Maintenance, Customer Service, and Administration teams. Just a small group of only 24 employees, they bring a wealth of knowledge and provide our dynamic airport with the highest level of service.

The FBO is open daily from 6 a.m. until 10:30 p.m. and fuel/service orders can be requested in person at the Customer Service counter, or via telephone: 702-261-3803. Our administrative offices are open from 8 a.m. until 4 p.m., Monday -Thursday (and every other Friday). Stop by or give us a call at 702-261-3801.

CALENDAR OF EVENTS

The pandemic has forced VGT to cancel airport-hosted, in-person meetings and events, but we are hopeful that we will see them return in the coming months. Updates will be posted here when as they become available!

CUSTOMER SERVICE SUPERVISOR

I am pleased to announce the promotion of Winnie Sta Ana to the position of Airport Customer Service Supervisor at North Las Vegas Airport. She most recently held the position of Office Specialist at VGT.



Winnie has a Bachelor's Degree in Business Management and brings to the position more than 10 years of frontline and supervisory experience in both the private and public sectors.

In her spare time Winnie enjoys spending time with her family, hiking with her dog Luda, going to the gym and snowboarding!

Winnie has shown great enthusiasm and dedication to the success of the airport and we are looking forward to her future contributions to the General Aviation Division.